

Arrive More Prepared With New World CrewForce®

When first responders are dispatched to an emergency, the clock starts clicking.

In a fire emergency, crews are expected to be on the scene in less than four minutes. This amount of time begins as soon as dispatch notifies crews of the emergency until the moment they arrive at the incident.

A quarter of that time is spent suiting up in safety gear, grabbing the rip and run card, strapping on oxygen tanks and masks, and getting on the fire engine.

That leaves emergency crews with just three minutes to prepare for the incident.

Now imagine if this time in transit could be spent:

- Viewing building floorplans, entrances, and owner contact information
- Reviewing location alerts to locate hydrants and gain awareness of hazardous materials on site
- Utilizing Google Street View capabilities and your department's own GIS data to see the scene and enhance situational awareness before arriving
- Confirming the arrival time of other rescue units responding to the scene

What crews need is an easy-to-use app that makes this possible; an app that helps first responders stay safer and more prepared, so they can keep community members protected and help reduce property damage.

Imagine if crews in transit to a fire could not only view the structure they're responding to, but virtually walk around the property before arrival. With this capability, crews could locate the building and see doors, windows, and other points of entry.

All of this is possible with a new app from Tyler Technologies

CrewForce is an intelligent iOS app that extends a fire department's and dispatch center's knowledge onto an iPad or iPhone. In addition to receiving their dispatch and automatic fastest-route directions, crews get the help they need while in transit and can easily communicate with other responders and dispatch.



The size of a fire grows exponentially during the three minutes it can take to arrive on scene. With CrewForce, those minutes are used to prepare an attack plan in transit so no time is lost upon arrival.



The information you need as you need it



CrewForce is an intuitive app that provides the specific information needed by users depending on the following:

- Who users are based on their role
- Where users are located
- What users will need on their way
- When users will get to the scene
- What's happening next

CrewForce can also read text to users including a call's narrative and understand spoken commands, so users remain completely hands-free without sacrificing communications. That means when fire crews need to change their status or send a message, CrewForce performs this task for them.

Be fully prepared for every emergency, every time

CrewForce helps eliminate the unknown in an emergency response. Mission-critical information is available instantly so every member of the crew from the engineer to the battalion chief to the volunteer firefighter have what they need to respond safely and effectively.

With CrewForce, crews and communities stay safer in emergencies.

Want to learm more about CrewForce? Email NewWorldInfo@tylertech.com or call 248.269.1000.



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